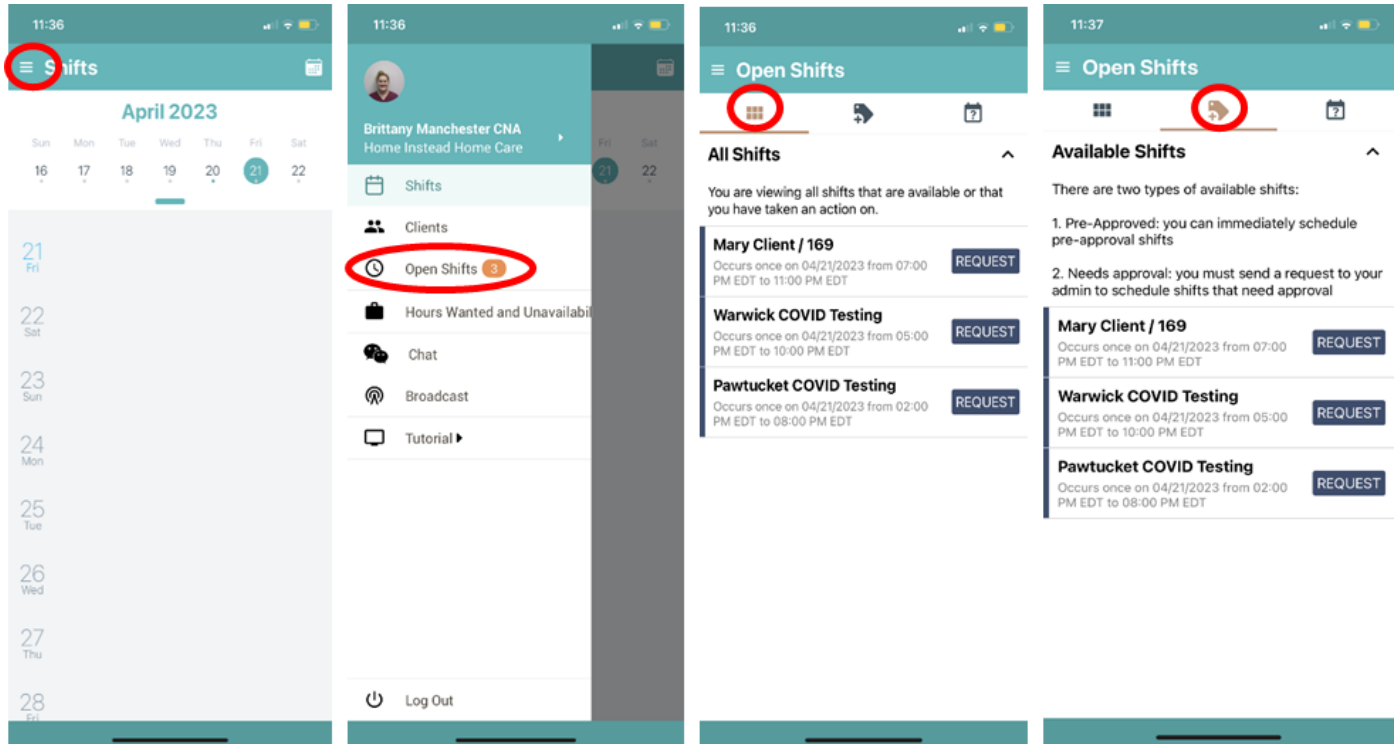


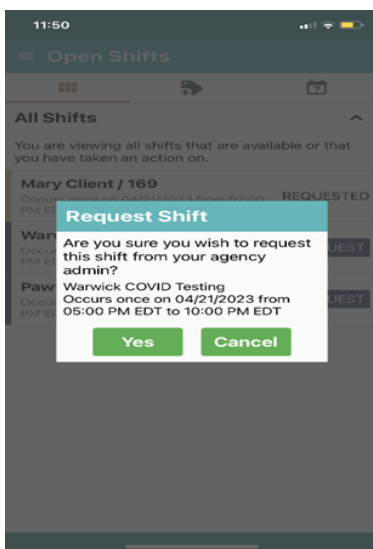
## FCSS- First Come Self-Serve

This is for the Clients with open shifts and Care Pros who have been there in the last “30” days. This also can list open shifts on your WellskyPC app for said day through the next 2 weeks.

You will be able to see what is available to you on your [WellskyPC](#) app. It will look like this:

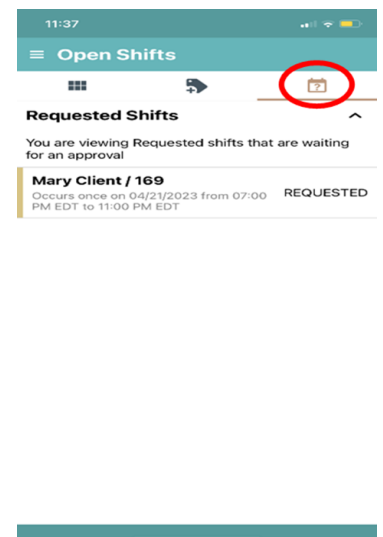


Once you get to this point, you can either DO NOTHING or REQUEST it. REQUEST looks like this:



If you click CANCEL, nothing happens, it will stay on your list until filled by someone else

Once you have clicked REQUEST on the shift, it will the move to the REQUESTED SHIFTS section.



The staffing department will then receive a message about your interest in said shift.

- If Staffing assigns you to the requested shift, you will automatically be added to the shift in the app and Staffing will sms/email you to notify you your request has been approved.
- If Staffing declines your request, Staffing will sms/email you to notify you your request has been declined.